
***Loading*.. but nothing !**

Posted by buddhabas - 2008/01/02 19:45

Hi,

I've a problem with your module..

www.distilleriaconnection.it

this is my site..your module is at top left.

why don't load avatars ?

My firebug ?

<http://www.moolets.com/images/fbfiles/files/Clipboard01.zip>

So, what do you think ?

Thanks

=====

Re:*Loading*.. but nothing !

Posted by buddhabas - 2008/01/02 19:49

others intresting images ...

<http://www.moolets.com/images/fbfiles/files/Clipboard02.zip>

I hope you need to solve my problem..

thanks

Luca.

=====

Re:*Loading*.. but nothing !

Posted by brian_williford - 2008/01/02 22:52

Thanks for all the info, you are well organized.

Looks likes your hosting company has something set up so tight these moolets will not run. Sorry, shared hosting accounts are getting tougher every day do work with.

I get an very non descript error when I hit the php page:

http://www.distilleriaconnection.it/modules/mod_moolet_online_lite/mod_moolet_online_lite.inc.php

You might send this link to your host and see if they will loosen up on the php.ini file for the server

sorry!

=====

Re:*Loading*.. but nothing !

Posted by Swiftek - 2008/02/07 14:22

Same problem here; "Loading" and nothing. I've checked permissions and such.

It's GoDaddy hosting at:

<http://www.BeyondUru.com/joomla>

Is my problem my host as well?

I also have the same problem on another host here:
<http://www.urutunes.com/joomla>

Thanks in advance.

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Re:*Loading*.. but nothing !

Posted by Swiftek - 2008/02/07 18:48

I've discovered that Shoutbox is using some version of Mootools. When I unpublish Shoutbox, the Moos Online module loads, but doesn't show anyone online even when there are.

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Re:*Loading*.. but nothing !

Posted by brian_williford - 2008/02/07 19:22

I hit both these sites but neither have a moolet published. What I need to do is hit the page with the moolet turned on, even though it may not be working. This allows me to use Firebug to trace the DOM errors. no moolet no trace and I am then left with no clue.

If you can turn it back on on a page of your choice and send the URL for that page

thanks

=====

Re:*Loading*.. but nothing !

Posted by Swiftek - 2008/02/07 19:39

Brian,

If you are referring to me, both of my sites are up and the Moolet is published on both. Please check again.

Exact URLs:

<http://urutunes.com/joomla/>
<http://beyonduru.com/joomla/>

I've always wanted to be a Spaceship Mechanic too!

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Re:*Loading*.. but nothing !

Posted by brian_williford - 2008/02/07 19:51

hey, can you check your module permission and make sure they are set to public and not admin or registered users.

I dont see the moolet nor when I view source and search for "moolet" in the source code there is nothing. So maybe you can see it and I cant?

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Re:*Loading*.. but nothing !

Posted by Swiftek - 2008/02/07 19:56

Ok, I'm an idiot. Now you can see why I'm not a real Spaceship Mechanic.

Done and done.

Re:*Loading*.. but nothing !

Posted by brian_williford - 2008/02/07 20:09

thats okay, I am only a Jr. myself

on this url (urutunes.com)the moolet is working but the CSS needs customized for it to show up. Might try adding a height of 200 px to this this class "moolet_online_lite_v_frame".
I you need more specific instructions I can do that tonight, let me know...

on this URL (<http://beyonduru.com/joomla/>) you are loading in a mootools 1.1 file from the moolet and a mootools 1.0 file from the shoutbox. You can not mix these as one will wipe out the other and win, looks like shoutbox wins. You can remove the mootools.js call from shoutbox and see if it runs with the 1.1 file for the moolet. If it does not you can not have the on the same page. 1.0 is very outdated and those modules need updated by their creators

hope that helos

Re:*Loading*.. but nothing !

Posted by Swiftek - 2008/02/07 20:23

Thanks for the quick reply, but that was not it.

The site at:

<http://www.BeyondUru.com>

has been altered per your instructions above to no avail.

Re:*Loading*.. but nothing !

Posted by Swiftek - 2008/02/07 20:45

Update: Pointing Shoutbox to the new Mootools file worked! Shoutbox seems to work fine on the new Mootools.

The bad news is that now both sites are acting the same - not showing anyone online.

Re:*Loading*.. but nothing !

Posted by brian_williford - 2008/02/07 21:51

Change in this file:

mod_moolet_online_lite_css.css

This css class:

```
#moolet_online_lite_v_frame {  
padding: 2px 2px 2px 4px;  
}
```

Try this:

```
#moolet_online_lite_v_frame {  
min-height:200px;  
height:auto !important;  
height:200px;
```

```
padding: 2px 2px 2px 4px;
}
```

Hold the shift key and do a force refresh

Re:*Loading*.. but nothing !

Posted by Swiftek - 2008/02/07 22:07

Question: I keep seeing you type it like this:

lite_v__frame (with two "__" between the v and frame), but the code only has one "_" there. Is this an error at your end or mine?

Re:*Loading*.. but nothing !

Posted by brian_williford - 2008/02/07 22:14

oooooooo

that is a pesky fireboard error, good catch!

the one you want to change would be the second one here:

http://urutunes.com/joomla/modules/mod_moolet_online_lite/mod_moolet_online_lite_css.css

generally you have to play round to get these buggers to work

Re:*Loading*.. but nothing !

Posted by Swiftek - 2008/02/07 22:22

I've tried it with your changes both ways "__" and "_" with no positive effect.

Let me say thank you very much for taking the time to give me such hands-on help. You are very generous with your time.

I was about to give up, but you made progress, so now I really hope we can make this work.

I'm getting a little cocky in my old age, and I'm due for a good slap, so feel free to dump the technical stuff on me, I think I can take it. I am also using Firebug to look at this stuff, so if you can help me understand what I'm seeing, perhaps I can help.

What I don't understand is that I cannot see anything in the final code that would show any names...

Also, I think we are very close on <http://urutunes.com> because I can just see the edge of my name online. I don't know what fixed it there, but it must have been from the Admin Backend, because I'm having access issues with that server, so let's concentrate on <http://beyonduru.com> if you don't mind.

Again, THANKS!:cheer:

Re:*Loading*.. but nothing !

Posted by Swiftek - 2008/02/07 22:34

Using Firebug on <http://urutunes.com> shows more code than on <http://beyonduru.com> . That must be it, but I cannot tell why the proper code is not making it onto the page.

This is the missing bit:

SwiftHawk

None of this code shows on <http://beyonduru.com> but it is setup the same as far as I can see.

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Re:*Loading*.. but nothing !

Posted by Swiftek - 2008/02/07 23:08

Dude, I am SO sorry for wasting your time.

I did NOT have Community Builder installed on <http://beyonduru.com> and I just notice that this tool requires it.

Now that CB is installed, the names are showing, but hidden like the other site. I just need to tweak until it works.

Again, I'm very sorry and thank you for trying to help a stupid-a\$\$.

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Re:*Loading*.. but nothing !

Posted by brian_williford - 2008/02/07 23:27

no worries, normally I check for CB but it is busy day here. Glad you got it covered. On the firebug questions really you would need to visit some sites that explain that. YOU probably also want at plugin called web developers plugin. That rules to for chasing down CSS issues.

b

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Re:*Loading*.. but nothing !

Posted by Swiftek - 2008/02/07 23:33

Great! Thanks. I will check out web developers plugin. I think I understand what I'm seeing in Firebug, I just need to learn CSS more. I learned HTML back when CSS was unheard of.

Cheers!

=====

Re:*Loading*.. but nothing !

Posted by Chickenhead - 2008/02/15 22:02

Brian,
I was having the same issue as Swiftek when I installed Shoutbox and the solution that you gave worked for that, but I am still having problems with the Moo's Online when in the Fireboard Forum component. I assume it is a similar issue, but am can not find the code that will allow me to point to the new Moo...js file. I'm probably looking in the wrong place, so if you can point me to the right file I will leave you alone.

I have looked in the components/com_fireboard/fireboard.php and checked a couple of others but they were obviously not right either.

My website is www.TwinCitiesSpoke.com

Re:*Loading*.. but nothing !

Posted by brian_williford - 2008/02/15 22:10

hello,
Your site is on a host that will not allow the joomla config file to be included on the ajax file that is included

Hit this page and look at the error

http://www.twincitiesspoke.com/modules/mod_moolet_online/mod_moolet_online.inc.php

Nothing I can do with that.

sorry

=====

Re:*Loading*.. but nothing !

Posted by Chickenhead - 2008/02/15 22:20

Hey, thanks for looking at this so quickly. I am confused as to why the Moolet works unless we are on the forum. Sorry for being so dense, but I am just trying to sort all this out.

Line 54 has this comment:

```
// you can remove this line below or comment out language file if your host does not allow file includes on an ajax call
```

Should I comment it out then? What will happen if I do?

thanks,
Tim

=====

Re:*Loading*.. but nothing !

Posted by brian_williford - 2008/02/16 14:46

that was bad advice on my part as there is a second include that would need commented out, being the joomla config. Then if that is commented out one would have to hard code all the database variables into the file which is a bit of work and not exactly a great security feature.

Some of the php.ini settings of hosting companies tend to lead to die hard application development. I use mostly dedicated servers but have had great luck with shared hosting at crystaltech.com. I have not had any joomla component fail with these settings so far. But how knows, that could change to.

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Re:*Loading*.. but nothing !

Posted by Chickenhead - 2008/02/16 17:23

Brian,
Things seem fine in my Firefox, but I started getting calls from IE users. When I opened it in IE I got errors that others were not reporting so I think it might be my IE settings.

I am curious why this works great in FireFox, but not IE and can you give me insight as to why these errors come up:

http://www.twincitiesspoke.com/images/Error_msgs/error_line130.JPG
http://www.twincitiesspoke.com/images/Error_msgs/error_line130b.JPG

Thanks,

Tim

=====

Re:*Loading*.. but nothing !

Posted by brian_williford - 2008/02/16 20:18

What did you do to get it working on that server may I ask?

As far as the IE error, it say error on "inject after" which I am not using. So it may be coming from another module conflict with the moolet.

Try creating a new page with no modules assigned expect the moolet and see if it runs without error. If so turn on your modules one by one and see which one should not share the same page. Maybe that weather one?

There is a chance the mootools itself is using inject after on my moolet even though I use another call. In which case I would not know.

Let me know how that test comes out and what you did to get this working on that host please

thanks

=====

Re:*Loading*.. but nothing !

Posted by Chickenhead - 2008/02/16 22:25

Tisk, tisk, tisk! Only us obsessive types are working on a Saturday.

That is why I got out of retail and into computers and see where I am now!

Anyway, I am not sure what I did other than what you prescribed to Swiftek. It started working in Firefox when I pointed the ShoutBoard to the proper Moo...js.

So, right now my only issues are that it doesn't load in IE on nany page or in the FireBoard forum in any browser.

By the way, am I breaking any rules by altering the animated GIF for the loading? If so I can change it back, but I like the biker-dude a little better.

<http://www.twincitiesspoke.com/images/fbfiles/images/image.gif>

My issue must lay with the compatibility with ShoutBox since all was well until I installed that yesterday. I will keep looking at what might be causing this, but do not have the time of experience to look into this too much. Any advice would be greatly appreciated

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Re:*Loading*.. but nothing !

Posted by Chickenhead - 2008/03/07 08:21

Brian,

I am sorry to bother you again about this, but I am at my wits end. Thus, I am hoping that you might have some insight into what is going on. Here is what is happening and what I have done so far:

I installed moo's Online. I always use FireFox, so I don't know if it worked in IE or not, but all was well in FireFox. I installed ShoutBox and we had some issues in both browsers. This was the first I heard about the problems in IE, but that doesn't mean they weren't there all along! I was able to fix the problem in FireFox by pointing the ShoutBox from the outdated mootools.js to mootools.v1.1.js, but IE continued to have issues -- it loads but says 'Moolets Loading' forever and you can not see who is on line. I uninstalled ShoutBox, no change in IE. I reinstalled ShoutBox and made the js change, no change in IE. I uninstalled, then re-installed the moo's Online Moolet 1.1, no change in IE. Thinking that IE might not be parsing the apostrophe in the title properly I renamed it to Who Is Online, no change in IE. Thinking there might be some tag mismatch in my index.php I scoured that file and found (and fixed) a couple of unclosed tags, but no change in IE. Nothing else on my site uses AJAX, so I don't know what else it could be. When I try to look at the js file is it all on one line and very hard for me to try to troubleshoot.

Do you have any suggestions? :blink: Even wacky things to try or look for? :S Is there something besides AJAX that uses Moolets?

Please advise

The site again is www.TwinCitiesSpoke.com

Thanks a ton,

Tim

Re:*Loading*.. but nothing !

Posted by Chickenhead - 2008/03/07 08:53

OK, I missed one piece -- the Current Conditions. When I removed that one I lost the injectAfter error, but still have an error on the same line (132) as the injectAfter error was. Don't know if that helps or not.

REVISED:

I unpublished all of the modules on my site and re-published them one by one to see if there were any errors. There were only two modules that had errors -- the moo's Online and ShoutBox (both using the same js file mootools.v1.1.js). If I switch to the mootools.js that came with the Shoutbox, then I get the error described above where I lost the injectAfter error.

Re:*Loading*.. but nothing !

Posted by brian_williford - 2008/03/07 13:51

The moolet needs mootools 1.1 and the old shoutbox needs 1.0 so they should not be on the same page.

On the "IE" Issue.

Sorry, Internet Destroyer (IE) sucks in a real bad way. I have been a web developer for 12+ years and there is still no dealing with that monster.

There can something simple like a change in a web server setting on apache or IIS that can even damage a site for IE that has nothing to do with your or your settings.

There is no way for me to trace these kind of problems. With firefox there is FireBug that tells me all.

With IE all problems can be gone and the mother still will not work if it chooses not to.

Sorry, clueless here...

Re:*Loading*.. but nothing !

Posted by brian_williford - 2008/03/07 14:03

Also. I dont use the "injectAfter " in my code, that is in the mootools file itself. So you may try downloading mootools 1.2 from mootools.net and see if that helps.

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Re:*Loading*.. but nothing !

Posted by Chickenhead - 2008/03/07 16:06

Thanks Brian. I figured that. I don't touch IE for that same reason. It sucks.

I will keep trying some things. I have downloaded the 1.2 beta and got it is a form I can see the code and work with it a little. Tweak here, tweak there and I will either really mess it up or will fix it. I will also check with my uncle who is a big Microsoft dude and see if he has any ideas.

If I find out anything I will let you know.

=====

Re:*Loading*.. but nothing !

Posted by Chickenhead - 2008/03/11 21:10

Brian,
Me again. Just like a bad penny I keep showing up.

I am still stuck, but I wanted to report a few things that were suggested to me that I have found NOT to work. I was told by an IE guru that many of these issues (where it can be seen in one browser but not another) that it is just browser security settings. So I set my IE to have (basically) no security -- I enabled everything I could enable -- and the only change was that the browser now screamed at me that my computer was at risk because my security settings were too low. The blasted thing still didn't finish "Moolets Loading ..."It is not a comments issue. One of the recommendations was to check comments because in some "rare fluke situations" they can actually affect how the code runs. I removed several hundred comments and it didn't have any affect on the module. But now I have a couple of sore fingers from all that erasing. ;)

Also, it should be noted that YOU may not call the injectAfter function, but the MooTool does a few times like:

```
initialize: function(el, options){
  this.element = $(el);
  this.wrapper = new Element('div', {'styles': $extend(this.element.getStyles('margin'), {'overflow':
'hidden'})}).injectAfter(this.element).adopt(this.element);
  this.element.setStyle('majrgin', 0);
```

and :

```
move: function(event){
  var now = event.page.y;
  this.previous = this.previous || now;
  var up = ((this.previous - now) > 0);
  var prev = this.active.getPrevious();
  var next = this.active.getNext();
  if (prev && up && now < next.getCoordinates().top) this.active.injectAfter(next);
  this.previous = now;
},
```

I am going back to my own code since no one else seems to be having this issue. There must be an apostrophe or quote out of whack -- or I failed to close some goofy tag some where.

It is very frustrating, but I am going to figure it out and I will keep you posted on what DOES and DOESN'T work.

Keep up the great work-

Tim

=====

Re:*Loading*.. but nothing !

Posted by Chickenhead - 2008/03/12 07:20

I GOT IT TO WORK!!...and you are not going to believe how I did it

I removed one line of code from the mod_moolet_online.php and it worked

The magic line is line number 206:

```
echo "\n";
```

I even reduced it to this:

```
echo "";
```

and the image appears on the page, but there is an error and it never goes away from "Moolets Loading..."

=====

Re:*Loading*.. but nothing !

Posted by Chickenhead - 2008/03/12 07:25

OK, that code didn;t paste very well, let's try this -- remove the underbars

```
echo "\n";
```

Hmmm... that didn'w work either. Well, it is the last line where you add your Moolets Logo. When I remove that it works great, but if I call that gif things go really strange. The funny thing is that when the gif is in the code, I can see it on the page because the error seems to happen before it gets to it, but when I take it out the whole thing works fine.

Go figure.

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Re:*Loading*.. but nothing !

Posted by brian_williford - 2008/03/12 13:45

wow, that is strange. I will look at that and see what I may have done

thanks for all the hard work!

=====

Re:*Loading*.. but nothing !

Posted by Chickenhead - 2008/03/12 14:09

OK, this probably is not the place for this question, but I will post it here since I here.

When someone is on the site and idle for a while the text next to their icon changes from their username to the "Away text". Is there any magic I can do to get both? So next to the icon can be username and below it (or even on the side) have the away text?

Am I a problem child or what?

By the way, keep my posted on what you might find out about the gif. That is very strange and I detest a great mystery without a great ending.

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Re:*Loading*.. but nothing !

Posted by brian_williford - 2008/03/12 16:12

This would require a PHP modification but would be relatively easy for me to do. The thing is I am on a dealine for a project for a Monday deliverable. I can do this early next week. If you dont here form me early next week then ping me back please

thanks

=====

Re:*Loading*.. but nothing !

Posted by Chickenhead - 2008/07/22 07:17

Just in case anyone was wondering how to do this it goes like this:

In mod_moolet_online.inc.php; the commented line is the original line; the one below it replaces it.

```
// echo "".$away_text."";  
    echo "".$user->username."";
```

OK, nevermind. My code gets striped when I try to submit this, so I guess it was not meant to be. Just do a text search for \$away_text and find one that is in the else part of an if/then/else and change \$away_text to \$user->username. I also changed it from a span to a anchor so that it links to the users community builder profile and changed the style sheet, but that might be overkill.

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