
Super tool but have urgent problem

Posted by jlsaloff - 2008/02/03 03:10

Hi,

Your Recent Visitors Moolet is the star of my site (see link below) and has helped it grow immensely. Unfortunately, I had to move to a new server and am now hosted on GoDaddy. I am running Joomla 1.0.12.

<http://www.polkadotbanner.com>

When we moved to the new server, we got this message:

Warning: mysql_connect(): Can't connect to local MySQL server through socket '/usr/local/mysql-5.0/data/mysql.sock' (2) in /home/content/j/l/s/jlsaloff/html/PDB/modules/mod_moolet_recent_visitors/mod_moolet_recent_visitors.inc.php on line 58

I tried updating the Moolet to 1.0.1, but still have the error. I had to pull the site down temporarily. Is this an error with the Moolet? Or due to the move? Also, I learned I was missing the "ioncube_loader" - I've asked that be installed, but don't know if it is yet. Would not having this make the difference?

Help!

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Re:Super tool but have urgent problem

Posted by brian_williford - 2008/02/03 05:38

Hello,
Godaddy has their security settings so tight the moolet can not pass the database login info, so it fails. There is nothing I can do for shared hosts like this.

I so know godaddy now has linux hosting on shared accounts
Can you tell me if you chose the linux or windows flavor?

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Re:Super tool but have urgent problem

Posted by jlsaloff - 2008/02/03 05:40

Hi Brian,

I have Linux. Please tell me it is fixable or I may kick myself!

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Re:Super tool but have urgent problem

Posted by jlsaloff - 2008/02/03 05:53

Here is the info GoDaddy offers on connecting to their databases-

- * This example describes using PHP to connect to a MySQL Database on a Linux hosting account.
- *

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Re:Super tool but have urgent problem

Posted by brian_williford - 2008/02/03 06:38

Jamie,
Let me see if I can explain this. GoMommy will allow a phop script to log into the database with no trouble, I got your email and that login method is fine.

The issue here is the moolet is not a page that does a database call and then posts the members. It is a page that has a timer that goes out say every 30 seconds to another page (using AJAX) to check up on the users and update the html on the fly. The security violation is on that the page being AJAX'ed in is not allowed to make a database call in with the way the host has their php.ini file set up for the server.

So there is nothing I can do. There is no way to rewrite this. It is simply a sad reality that Moolets do not run on many shared hosting services.

Sorry. If the are moolet is very important you will probably need to move the site to a provider that does not have this blocked.

brian

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